What is NORTON on My Bank Statement? (And Is It a Scam?)

NORTON or **NORTON*LIFELOCK** is a billing label for antivirus software, identity theft protection, or subscription services provided by NortonLifeLock. However, it's also commonly used in phishing scams—so make sure the charge or email is actually from Norton.

Why Am I Being Charged by Norton?

Legitimate Norton charges often come from:

- Renewing a Norton 360 antivirus subscription
- Identity protection services under Norton LifeLock
- A trial subscription that auto-renewed
- A Norton plan bundled with your internet provider or device

Charges may show as "NORTON," "NORTON*SUBSCRIPTION," "NORTON*LIFELOCK," or similar.

What is Norton / LifeLock?

Norton (by Gen Digital) provides cybersecurity tools like antivirus, VPN, dark web monitoring, and LifeLock identity protection. It's a well-known, legitimate service—but not all "Norton" emails are real.

Watch Out for Norton Email Scams

?? Warning: Fake Norton emails are everywhere. These scam messages often say:

- "Your Norton subscription has renewed for $399.99"
- "You've been billed—click here to cancel"
- "Call now to cancel your plan and get a refund"

These emails are **phishing attempts** trying to get your info or get you to call fake "support" numbers. **Do not click any links or call the number.**

Why Did I Get a $0 Charge from Norton?

If you noticed a **$0 charge from Norton** on your bank statement, you're not alone — and it's not necessarily a scam. Companies sometimes place **authorization holds** or **test transactions** for $0 to verify that a payment method is valid before billing you later. Norton may do this when:

- You just signed up for a free trial or subscription.
- You updated your payment information.
- They're verifying your card before a renewal.

These $0 transactions **should disappear** from your account within a few days. But if you never interacted with Norton and still see this charge (even for $0), it's worth calling your bank and Norton's support to double-check.

Someone could have your card information and might just be testing to see if the information they have (card number, expiration date, and CVV number) are valid and work. In that case, you might want to report that card stolen and request a new card.

How to Spot a Fake Norton Email:

- It comes from a sketchy email like `norton-alert@billingupdatepro.com`
- The branding looks off, or the logo is low-quality
- It threatens with urgent billing or security alerts

How to Cancel a Real Norton Subscription

To cancel a valid Norton subscription:

- Visit my.norton.com and log in
- Go to **My Subscriptions**
- Turn off auto-renewal

You can also contact official Norton support through the site—not through numbers in scam emails.

FAQ

What is NORTON*SUBSCRIPTION?
It's likely a charge for Norton antivirus or LifeLock identity protection services.

How do I confirm if the charge is real?
Log into your account at my.norton.com and check your active subscriptions and billing history.

Is the Norton invoice I received by email a scam?
Very possibly—especially if it asks you to call a number or pay a huge amount. Real invoices come from **@norton.com** emails only.

How do I stop Norton from billing me?
Log in, turn off auto-renewal, and make sure no other plans are set to renew.